

VETERANS INFORMATION BULLETIN

FOR

**Airmen Testing and Training
Inc. /DBA Palm Beach
Helicopters**

Airport: Palm Beach County Airpark
Address: 2615 Lantana Rd. Suite A
Lantana, Fla. 33462
Telephone: Day and Night - (561) 304-1491
Emergency - (561) 722-6594
Services: Flight Training, Sales, Rental and Lease,
Maintenance

Approved by the Federal Aviation Administration under FAR Part 141.

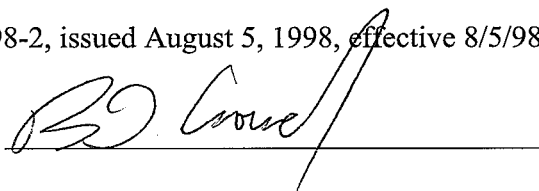
Approved by the Department of Veterans Affairs (VA) to train veterans, service members
and reservists under provisions of Title 38, U. S. Code.

Effective date: _____

All materials contained in this bulletin are true and correct in content and policy.

BULLETIN 98-2, issued August 5, 1998, effective 8/5/98.

Signature of School Official: _____



SCHOOL GOVERNING BODY, ADMINISTRATORS, AND FACULTY

A. Owner

Airmen Testing and Training, Inc. dba Palm Beach
Helicopters

B. Directors

Mr. Dan Crowe, President

C. Administrative Officials

Mr. Dan Crowe, President
Ms. Kim Thakur, Veterans Record Clerk, VA Certifying Official

D. Instructors

Mr. Cameron Wells, Chief Flight Instructor
Mr. David Saenz, Assistant Chief Instructor
Mr. Jarrett Arena, Flight Instructor
Mr. Dillon Zella, Flight Instructor
Mr. James Wright Flight Instructor
Mr. Jordan Wragg, Flight Instructor
Mr. Julian Belke, Flight Instructor

INSTRUCTIONAL FACILITIES

A. The school consists of one hangar/repair shop and an administrative office. There are two ground training classrooms with a capacity for 8 students each and teaching equipment sufficient to meet educational needs. There are three briefing rooms for pre and post flight briefings and a Dispatch area for checking aircraft in and out. Restrooms are located in the administrative building.

B. Formal ground school is conducted at this facility only.

C. Aircraft Inventory

<u>Make</u>	<u>Model</u>	<u>Horse Power</u>	<u>Leased</u>	<u>Owned</u>	<u>Solo</u>	<u>Dual</u>
Robinson	R22(VFR)	180	0	6	\$325.00	\$368.00
Robinson	R-22(IFR)	180	0	6	\$341.00	\$404.00
Robinson	R44(VFR)	260	0	1	\$577.00	\$635.00
Robinson	R44(IFR)	260	0	1	\$603.00	\$663.00
Robinson	R-44(NVG)	260	0	1		\$866.00
Robinson	R-44(VRLL)	260	0	1		\$866.00
Bell	206(NVG)	420	1			\$1,386.00
Bell	206(VRLL)	420	2			\$1,386.00
Bell	206	420	2		\$1,050.00	\$1,212.00
Flyelite	Simulator	N/A	0	1	\$120.00	\$136.00

NOTE: Except for minor substitutions a veteran, service member or reservist enrolled in a flight course may train only in the aircraft (a/c) approved for that course. If a particular a/c is not available for some compelling reason, the student may be permitted to train in an a/c different from that approved for the course, provided the a/c substituted will adequately meet the training requirements for this particular phase of the course. If the charge for the substituted a/c is different from the charge approved for the inventoried a/c, the reimbursement will be based on the lesser charge. When substitution becomes the practice rather than the exception, VA will suspend payments.

D. Leasing

A veteran, service member or reservist or group (all or part of whom are veterans, service members or reservists) owning a helicopter may lease it to this flight school and have exclusive use of the aircraft for flight training. The aircraft must meet the requirements prescribed for all aircraft to be used in the course and must be listed in the approved aircraft inventory. The leasing arrangement should not result in charges for flight instruction for those owning the aircraft greater than charges made to others not leasing an aircraft to the school.

INSTRUCTIONAL SCHEDULE

Flight and Ground training is conducted Monday through Sunday except Christmas and New Years day from 8:00 a.m. to 10:00 p.m.

ENROLLMENT POLICY

Students may enroll on any day school is in session. Veterans, service members or reservists may be enrolled in only one flight course at a time. Students must possess the appropriate ratings and/or certificates and must meet the medical requirements for Commercial pilot certification (Class I for ATP) at the time training begins. A Veteran, service member or reservist must be in pursuit of a vocational objective in aviation (*benefits for ancillary, avocational or recreational objectives are not payable*).

NOTE: VA education benefits cannot be paid if a student does not possess a valid second class medical certificate at the start of each course (first class medical for Airline Transport Pilot).

CREDIT EVALUATION POLICY

A written record of any previous training will be maintained in the student's file. The Chief Flight Instructor will grant credit as appropriate for all previous training and shorten the veterans, service members or reservists flight course proportionately. Even when an FAA regulation indicates that it is not required, an analysis of prior credit must be performed for the purpose of VA payment. Evaluation of prior credit may be based upon a review of training records and other transcripts, oral and/or written examination, flight check or a combination thereof. Any credit granted shall be indicated on an enrollment certification, and the student shall be notified.

ATTENDANCE POLICY

A. Veterans, service members or reservists receiving federal educational assistance benefits under Title 38, U.S. code, are required to complete a minimum of 15 hours of instruction per quarter (defined as every 90-day period following the date training began) Exceptions may be granted due to weather, illness or other unavoidable circumstances and must be documented in the student file to be considered acceptable.

B. Veterans, service members or reservists failing to meet these quarterly minimums will be placed on probation for the following 90-day period. If the student, during the probationary period, again fails to meet these minimums they will be terminated for the purpose of VA payment effective the last day of that quarter. A student may be reenrolled only after evidence is shown that the conditions relating to unsatisfactory attendance have been rectified.

PROGRESS POLICY

A. *Flight Training:* A VA student who fails a Stage Check will be placed on probation. If the student fails the next Stage Check, that person's training will be terminated and the VA promptly notified. The student may be reenrolled for VA benefits only after evidence is shown that conditions which caused the unsatisfactory progress have been rectified and the facility determines there is a reasonable likelihood that the student will progress satisfactorily.

B. *Ground School:* A VA student who fails to pass the FAA written examination appropriate to the aircraft certificate or rating sought will be placed on probation. If the student again fails the written exam, that person's training will be terminated and the VA promptly notified. The student may be reenrolled for VA benefits after the written exam has been completed successfully and the facility determines that there is a reasonable likelihood that the student will progress satisfactorily.

C. *Training Records:* All student records will be maintained in a secure area at the facility and a copy will be provided to the student upon request.

CONDUCT POLICY

A. The student will at all times comply with Federal Aviation Regulations and applicable airport course rules. A course rules brief will be provided to the student by competent authority prior to actual flight training and as needed thereafter. Violation of FAA rules and regulations is cause for dismissal.

B. The student shall, at all times when on the airfield, conduct themselves in a responsible and orderly manner, and shall appear for training in a sober and receptive condition. Violation of these conditions is cause for dismissal.

STUDENT TRAINING SYLLABUS

A student at the time of enrollment must receive a copy of the FSDO approved Student's Training Syllabus as required under FAR 141.93(a)(2). Contact the chief flight instructor immediately if the Syllabus is not provided for you.

SOLO FLIGHT TIME AND CARRYING PASSENGERS

Passengers shall not be carried on any solo flights as specified in the Training Course Outline during any phase of training. "Solo" flight is defined as the pilot alone in the aircraft. "Pilot in Command" may be applied to the solo requirement provided only persons authorized by the school are on board the aircraft.

REFUND POLICY

This school maintains a policy of refunding the unused portion of tuition, fees, and other charges in the event the eligible person fails to enter the course, or withdraws or is discontinued there from at any time prior to completion. The amount charged to the eligible person for tuition, fees, and other charges for a portion of the course may not exceed the approximate pro rata portion of the total charges for tuition, fees, and other charges. The length of the completed portion of the course should bear to its total length. However, no more than \$150.00 may be retained as a registration fee.

REIMBURSEMENT TO VETERANS. SERVICEMEMBERS & RESERVISTS

The U. S. Department of Veterans Affairs will reimburse an eligible veteran, service member or reservist for dual and solo flight training, preflight briefings, post flight critiques, and ground school at the rate of 60%. Chapter 33 Post 9/11 benefits are reimbursed at the rate of 100% up to a maximum of \$13,986.72 per academic year. The allowance is paid monthly by VA to the student based upon actual training certified by the flight school as indicated on VA Form 22-6553c, "Monthly Certification of Flight Training". Entitlement is charged based on the rate of one month for a benefit amount equal to the full-time institutional rate (plus dependents where applicable).

Example:

Reporting Period 8/1/98 -- 8/31/98.

Total cost of training to student this reporting period = \$1500. \$1500

X 60% = \$900 reimbursed to the student this reporting period.

No reimbursement is made for books, examination fees, or other charges. Additional hours for FAA check rides may not be reimbursed for a flight course unless the FAA requires that a licensed pilot be present during the flight test. Advanced pay is not authorized for flight training courses.

For more information or for resolution of specific payment problems the veteran, service member or reservist should call the VA nationwide toll free number:

1-888-442-4551

MAXIMUM REIMBURSABLE COST

A. Maximum reimbursable costs are based on the most expensive aircraft approved for a particular course. For example, the Commercial pilot course is approved for 85 hours of solo flight training in the 420 horsepower Bell 206 at \$1050.00 per hour. However, a student will typically train utilizing a far less expensive aircraft such as the Robinson R22 or R-44. Specific aircraft rates are available in the course descriptions contained in this bulletin and prices may vary (but can not exceed VA approved limits) according to current fuel prices and aircraft availability.

B. Maximum reimbursable cost pricing is a means of providing more flexibility to flight school operators and students for designing an instructional program within the limitations of an FAA approved TCO and the law regarding payment of veterans benefits.

SIMULATOR TRAINING

For VA purposes, simulator training is flight training.

MEDICAL CERTIFICATION

Veterans, service members, and reservists may receive educational benefits for flight training provided that they hold a Class II medical certificate which is still valid for second class privileges upon enrollment. There is no waiver of this requirement. A student pursuing an Airline Transport Pilot course must have a Class I medical certificate which is still valid for first class privileges upon enrollment. No benefits can be paid for any part of a course even if a valid medical certificate is obtained during the course. Students who dis-enroll from a course, obtain a valid medical certificate, then re-enroll may be paid VA educational benefits only for the remainder of the course after reenrollment.

Certificate of Completion

At the end of the course the student will demonstrate the required proficiency in the practical test standards for the rating sought if found satisfactory, the chief flight instructor will complete the student's training records and issue a certificate of completion. All logbook endorsements will be made by the flight instructor and the practical test will be scheduled.

INSTRUMENT RATING - Helicopter

1. Entrance requirements: Hold at least a Class II medical certificate, a private pilot license and be concurrently enrolled in the Commercial pilot course. Demonstrated ability to read, write and understand the English language.

NOTE: By statute (38 D.S.C. 3452), an individual receiving VA educational assistance must be pursuing a vocational, educational, or professional objective. If the instrument rating course were allowed to be taken first, there would be no assurance that it was taken for purposes of reaching a vocational, educational, or professional objective. Instead, it could be taken merely to add a rating to a private pilot certificate, which is not considered evidence of such an objective. By requiring that both courses be taken simultaneously, VA is helping to ensure that a student has made a commitment and is using his or her benefits to achieve a vocational objective.

This is the only instance where this procedure will be followed. This will allow payment of VA education benefits while complying with FAA requirements.

2. Authorized Aircraft and Hourly Rates:

	180HP(VFR)	180HP(IFR)	260HP(IFR)	420 HP	Flyelite Sim	
Dual	\$368.00	\$404.00	\$663.00	\$1,212.00	\$136.00	
				35 Hours dual flight time@	\$1,212.00 \$42,420.00	
				30 Hours ground training@	\$55.00 \$1,650.00	
				8.75 Hours Pre/post	\$55.00 \$481.25	
				TOTAL CHARGES		\$44,551.25
				Maximum VA reimbursement:	60% \$26,730.75	
				Maximum VA reimbursement Chapter 33*	\$15,075.05	
				*per fiscal year chapter 33 post 9/11		

3. Additional costs NOT reimbursable by VA includes:

- Books \$220
- Supplies \$100
- Equipment \$60
- Designated Examiner Fee \$700
- Enrollment Fee \$150.00

4. Personal Equipment:

Textbooks, course manuals, computers, plotters and charts are considered personal equipment and are not included in the above. Cost of these items will vary depending on the type selected. Hourly rates shown are the maximum rates for the most costly aircraft in the horsepower category. Other less expensive aircraft may be used and charges will be at the rate applicable for the specific aircraft used.

COMMERCIAL PILOT COURSE —Helicopter

1. Entrance Requirements: Be at least 18 years of age at time of FAA check flight, hold at least a Class II medical certificate, a private pilot license with instrument rating or be concurrently enrolled in the instrument rating course. Demonstrated ability to read, speak, and understand the English language.

2. Authorized Aircraft and Hourly Rates:

	180HP(VFR)	180HP(IFR)	260HP(IFR)	260HP(VFR)	420 HP	Flyelite Sim
Dual	\$368.00	\$404.00	\$663.00	\$635.00	\$1,212.00	\$136.00
Solo	\$325.00	\$341.00	\$603.00	\$577.00	\$1,050.00	\$120.00
	30 Hours dual flight time@				\$1,212.00	\$36,360.00
	85 Hours solo flight time@				\$1,050.00	\$89,250.00
	35 Hours ground training@				\$55.00	\$1,925.00
	7.5 Hours Pre/post				\$55.00	\$412.50
			TOTAL CHARGES			\$127,947.50
	Maximum VA reimbursement:				60%	\$76,768.50
	Maximum VA reimbursement Chapter 33*					\$15,075.05
	*per fiscal year chapter 33 post 9/11					

3. Additional costs NOT reimbursable by VA includes:

Books \$220
 Supplies \$150
 Equipment \$60
 Designated Examiner Fee \$700
 Enrollment \$150.00

4. Personal Equipment:

Textbooks, course manuals, computers, plotters and charts are considered personal equipment and are not included in the above. Cost of these items will vary depending on the type selected. Hours rate shown is the maximum rate for the most costly aircraft in the horsepower category. Other less expensive aircraft may be used and charges will be at the rate applicable for the specific aircraft used.

FLIGHT INSTRUCTOR HELICOPTER

1. Entrance Requirements: Hold a commercial pilot certificate Rotorcraft Helicopter. Demonstrated ability to read, write and understand the English language.

2. Authorized Aircraft and hourly rates:

	180HP(VFR)	180HP(IFR)	260HP(IFR)	260HP(VFR)	420 HP	Flyelite Sim
Dual	\$368.00	\$404.00	\$663.00	\$635.00	\$1,212.00	\$136.00
Solo	\$325.00	\$341.00	\$603.00	\$577.00	\$1,050.00	\$120.00
	25 Hours dual flight time@				\$1,212.00	\$30,300.00
	40 Hours ground training@				\$55.00	\$2,200.00
	6.25 Hours Pre/post				\$55.00	\$343.75
	TOTAL CHARGES					\$32,843.75

Maximum VA reimbursement:	60%	\$19,706.25
Maximum VA reimbursement Chapter 33*		\$15,075.05

*per fiscal year chapter 33 post 9/11

3. Additional costs NOT reimbursable by VA includes

- Books \$220
- Supplies \$100
- Equipment \$60
- Designated Examiner Fee \$850
- Enrollment Fee: \$150.00

4. Personal Equipment:

Textbooks, course manuals, computers, plotters and charts are considered personal equipment and are not included in the above. Cost of these items will vary depending on the type selected. Hours rate shown is the maximum rate for the most costly aircraft in the horsepower category. Other less expensive aircraft may be used and charges will be at the rate applicable for the specific aircraft used.

FLIGHT INSTRUCTOR INSTRUMENT
HELICOPTER

1. Entrance Requirements: Hold a commercial pilot certificate Rotorcraft Helicopter with an instrument rating. Demonstrated ability to read, write and understand the English language.

2. Authorized Aircraft and hourly rates:

	180HP(VFR)	180HP(IFR)	260HP(IFR)	260HP(VFR)	420 HP	Flyelite Sim
Dual	\$368.00	\$404.00	\$663.00	\$635.00	\$1,212.00	\$136.00
Solo	\$325.00	\$341.00	\$603.00	\$577.00	\$1,050.00	\$120.00
	15 Hours dual flight time@				\$1,212.00	\$18,180.00
	28.5 Hours ground training@				\$55.00	\$1,567.50
	3.75 Hours Pre/post				\$55.00	\$206.25
			TOTAL CHARGES			\$19,953.75
	Maximum VA reimbursement:				60%	\$11,972.25
	Maximum VA reimbursement Chapter 33*					\$15,075.05
	*per fiscal year chapter 33 post 9/11					

3. Additional costs NOT reimbursable by VA includes:

Books \$220
Supplies \$100
Equipment \$60
Designated Examiner Fee \$800
Enrollment Fee: \$150.00

4. Personal Equipment:

Textbooks, course manuals, computers, plotters and charts are considered personal equipment and are not included in the above. Cost of these items will vary depending on the type selected. Hourly rate shown is the maximum rate for the most costly aircraft in the horsepower category. Other less expensive aircraft may be used and charges will be at the rate applicable for the specific aircraft used.

NIGHT VISION GOGGLE (NVG) INITIAL QUALIFICATION COURSE

1. Entrance Requirements: Must be a U.S. Citizen. Hold a Private Pilot certificate or higher Rotorcraft Helicopter. When training in the Robinson helicopter pilots must have a Safety Awareness endorsement per SFAR 73 (2) (a) (1).

2. AUTHORIZED AIRCRAFT AND HOURLY RATES:

	260HP(NVG)	420 HP(NVG)	
Dual	\$866.00	\$1,386.00	
	6 Hours dual flight time@	\$1,386.00	\$8,316.00
	8 Hours ground training@	\$55.00	\$440.00
	1.5 Hours Pre/post	\$55.00	\$82.50
	TOTAL CHARGES		\$8,838.50
	Maximum VA reimbursement:	60%	\$5,303.10
	Maximum VA reimbursement Chapter 33*		\$8,838.50
	*per fiscal year chapter 33 post 9/11		

3. Additional costs NOT reimbursable by VA include:

- Enrollment Fee \$150.00
- Background check \$50.00
- Equipment \$60
- Designated Examiner Fee \$600

4. Personal Equipment:

Textbooks, course manuals, computers, plotters and charts are considered personal equipment and are not included in the above. Cost of these items will vary depending on the type selected. Hourly rate shown is the maximum rate for the most costly aircraft in the horsepower category. Other less expensive aircraft may be used and charges will be at the rate applicable for the specific aircraft used.

NIGHT VISION GOGGLE INSTRUCTOR PILOT COURSE

1. Entrance Requirements: Must be a U.S. Citizen. Hold a current Commercial Pilot Certificate or higher Rotorcraft Helicopter and a current flight instructor certificate. The certificate must contain the appropriate aircraft category and class ratings for the category and class of aircraft used in the course. Must hold Initial NVG Course Certificate. Must meet the pilot in command recent flight experience requirements of FAR 61.57. When training in the Robinson helicopter pilots must have a Safety Awareness endorsement per SFAR 73 (2) (a) (1).

2. AUTHORIZED AIRCRAFT AND HOURLY RATES:

		260HP(NVG)	420 HP(NVG)	
Dual		\$866.00	\$1,386.00	
	4 Hours dual flight time@		\$1,386.00	\$5,544.00
	4 Hours ground training@		\$55.00	\$220.00
	1 Hours Pre/post		\$55.00	\$55.00
		TOTAL CHARGES		\$5,819.00
	Maximum VA reimbursement:		60%	\$3,491.40
	Maximum VA reimbursement Chapter 33*			\$5,819.00
	*per fiscal year chapter 33 post 9/11			

3. Additional costs NOT reimbursable by VA include:

- Enrollment Fee \$150.00
- Background check \$50.00
- Equipment \$60
- Designated Examiner Fee \$600

4. Personal Equipment:

Textbooks, course manuals, computers, plotters and charts are considered personal equipment and are not included in the above. Cost of these items will vary depending on the type selected. Hourly rate shown is the maximum rate for the most costly aircraft in the horsepower category. Other less expensive aircraft may be used and charges will be at the rate applicable for the specific aircraft used.

EXTERNAL LOAD COURSE VERTICAL REFERENCE LONG LINE (VRLL)

1. Entrance Requirements: Must hold a current Private Pilot Certificate or higher Rotorcraft Helicopter. The certificate must contain the appropriate aircraft category and class ratings for the category and class of aircraft used in the course. Must meet the pilot in command recent flight experience requirements of FAR 61.57 and when training in the Robinson helicopter pilots must have a Safety Awareness endorsement per SFAR 73 (2) (a) (1).

2. AUTHORIZED AIRCRAFT AND HOURLY RATES:

		260HP(VRLL)	420 HP(VRLL)	
Dual		\$866.00	\$1,386.00	
	15 Hours dual flight time@		\$1,386.00	\$20,790.00
	10 Hours ground training@		\$55.00	\$550.00
	3.75 Hours Pre/post		\$55.00	\$206.25
		TOTAL CHARGES		\$21,546.25
	Maximum VA reimbursement:		60%	\$12,927.75
	Maximum VA reimbursement Chapter 33*			\$15,075.05
	*per fiscal year chapter 33 post 9/11			

3. Additional costs NOT reimbursable by VA include:

- Enrollment Fee \$150.00
- Equipment \$60

4. Personal Equipment:

Textbooks, course manuals, computers, plotters and charts are considered personal equipment and are not included in the above. Cost of these items will vary depending on the type selected. Hourly rate shown is the maximum rate for the most costly aircraft in the horsepower category. Other less expensive aircraft may be used and charges will be at the rate applicable for the specific aircraft used.

TURBINE TRANSITION COURSE

1. Entrance Requirements: Must hold a current Private Pilot Certificate or higher Rotorcraft Helicopter. The certificate must contain the appropriate aircraft category and class ratings for the category and class of aircraft used in the course.

2. AUTHORIZED AIRCRAFT AND HOURLY RATES:

				420 HP	
Dual				\$1,212.00	
		5 Hours dual flight time@		\$1,212.00	\$6,060.00
		10 Hours ground training@		\$55.00	\$550.00
		1.25 Hours Pre/post		\$55.00	\$68.75
			TOTAL CHARGES		\$6,678.75
		Maximum VA reimbursement:		60%	\$4,007.25
		Maximum VA reimbursement Chapter 33*			\$6,678.75
		*per fiscal year chapter 33 post 9/11			

3. Additional costs NOT reimbursable by VA include:

- Enrollment Fee \$150.00
- Equipment \$60

4. Personal Equipment:

Textbooks, course manuals, computers, plotters and charts are considered personal equipment and are not included in the above. Cost of these items will vary depending on the type selected. Hourly rate shown is the maximum rate for the most costly aircraft in the horsepower category. Other less expensive aircraft may be used and charges will be at the rate applicable for the specific aircraft used.

COMMERCIAL PILOT COURSE Added Category and Class Helicopter

1. Entrance Requirements: Be at least 18 years of age at time of FAA check flight, hold at least a Class II medical certificate, a commercial pilot license with instrument rating or be concurrently enrolled in the instrument rating course. Demonstrated ability to read, speak, and understand the English language.

2. Authorized Aircraft and Hourly Rates:

	180HP(VFR)	180HP(IFR)	260HP(IFR)	260HP(VFR)	420 HP	Flyelite Sim
Dual	\$368.00	\$404.00	\$663.00	\$635.00	\$1,212.00	\$136.00
Solo	\$325.00	\$341.00	\$603.00	\$577.00	\$1,050.00	\$120.00
					30 Hours dual flight time@	\$1,212.00 \$36,360.00
					20 Hours ground training@	\$55.00 \$1,100.00
					7.5 Hours Pre/post	\$55.00 \$412.50
					TOTAL CHARGES	\$37,872.50
					Maximum VA reimbursement:	60% \$22,723.50
					Maximum VA reimbursement Chapter 33*	\$15,075.05
					*per fiscal year chapter 33 post 9/11	

3. Additional costs NOT reimbursable by VA includes:

- Books \$220
- Supplies \$150
- Equipment \$60
- Designated Examiner Fee \$600
- Enrollment \$150.00

4. Personal Equipment:

Textbooks, course manuals, computers, plotters and charts are considered personal equipment and are not included in the above. Cost of these items will vary depending on the type selected. Hourly rates shown are the maximum rates for the most costly aircraft in the horsepower category. Other less expensive aircraft may be used and charges will be at the rate applicable for the specific aircraft used.

PROOF OF ISSUE

I have received a copy of the Veterans Information Bulletin (VIB 98-2), dated August 4, 1998, containing the rules, regulations and costs for flight courses and a copy of the FAA approved Training Course Outline for the specific course in which I have enrolled.

NAME: _____

Social Security Number: _____

Course: _____

Date: _____ Enrolled By: _____

Student Signature: _____

COMPLAINTS AGAINST THE SCHOOL

Complaints against this school will be handled by the St. Petersburg VA regional office, which has jurisdiction over this school. The St. Petersburg office will reply directly to the person making the complaint, if appropriate. Please utilize the toll free VA phone number at 1-800-827-1000, or write to:

Education Services (272A)
Department of Veterans Affairs Regional Office
PO Box 1437
St. Petersburg, FL 33731